

## **Wellness & Courage Inclement Weather Policy:**

In cases of inclement weather, causing schools to close in the city in which your sessions are located, that office will also be closed and will not offer in person sessions. Your therapy appointment will be transitioned to telehealth. If you or your therapist prefer not to participate in telehealth, your appointment will be rescheduled, in order to ensure your safety and the safety of your therapist.

If there is inclement weather on the day of your appointment, please do the following:

- **Contact your therapist**
  - Our team will make every effort to contact you if there is a cancellation. However, please be sure to contact your therapist, in order to avoid any confusion and/or be subject to a no-show fee.
- If you're unable to reach your therapist, call the office at 479-316-7770 and/or email [info@wellnessandcourage.com](mailto:info@wellnessandcourage.com). One of the owners will get ahold of you.
- If YOU need to cancel your appointment due to inclement weather, you may cancel without a fee. However, you must call PRIOR TO your appointment in order to avoid being subject to the late cancellation/no show fee.
  - If you do not show up or call AFTER your appointment time, you will be subject to the late cancellation/no show fee.
- If you have any doubts or questions about the weather or our policy, email [info@wellnessandcourage.com](mailto:info@wellnessandcourage.com).